Privacy Policy

Blocks like this are a summary of our privacy policy and contain the most important and relevant points for you. Please read the full privacy policy because it applies to you.

1. Audience
This policy applies to all visitors to our website and customers who have purchased or downloaded our apps or games (“you” and “your”).

2. Purpose of this policy
We respect your privacy and take the protection of personal information very seriously. The purpose of this policy is to describe the way we collect, store, use, and protect information that can be associated with a specific natural or juristic person and can be used to identify that person (“personal information”).

This policy describes the way we handle your personal information. We respect your privacy and will do our best to protect any of your personal information that you give us.

3. Personal information

• We do not collect any personal information through our apps or games.

Information that we do collect:
• has been made anonymous so that it does not identify a specific person;
• is permanently de-identified and does not relate or cannot be traced back to you specifically; and
• non-personal statistical information collected and compiled by us.

We do not collect any personal information.

4. Acceptance of terms

4.1. Acceptance required
You must accept all the terms of this policy when you download or use one of our apps or games. If you do not agree with anything in this policy, then you may not order any of our goods.

You may not download or use our apps or games if you do not accept this policy.

4.2. Deemed acceptance
By accepting this policy, you are deemed to have read, understood, accepted, and agreed to be bound by all its terms.
5. Changes

We may change the terms of this policy at any time. We will notify you of any changes by placing a notice in a prominent place on the website or by email. If you do not agree with the change you must stop using the website. If you continue to use the website following notification of a change to the terms, the changed terms will apply to you and you will be deemed to have accepted such terms.

6. Collection

We collect certain information: on download, and when you use our apps or games

6.1. On Download

Once you download our apps or games you remain anonymous to us. We do not collect any personal information except for aggregated statistical data provided by the various app stores.

6.2. Collection from browser

We automatically receive and record app usage and play pattern information when you use our apps. All this information is de-identified and is only used for statistical and research purposes.

6.3. Purpose for collection

We use any the information you provide to us to support and optimize your game play experience as well as for our own internal research.

We may use any of your personal information that you provide for game play optimization and research

7. Consent to collection

Should we ever collect personal information we will obtain your consent to collect personal information:
• in accordance with applicable law; and
• when you provide us with any registration information or optional information.

We will get your consent to collect your personal information in accordance with applicable law when you provide us with it.

8. Disclosure

We might disclose your information in the specific circumstances mentioned in this policy.

8.1. Sharing

We may share the information we collect with:
• other divisions or companies within the group of companies to which we belong so as to provide joint content and services like registration, for transactions and customer support, to help detect and prevent potentially illegal acts and violations of our policies, and to guide decisions about our products, services, and communications (they will only use this information to send you marketing communications if you have requested their goods or services);
• our goods suppliers or service providers under contract who help supply certain goods or help with parts of our business operations, including fraud prevention, bill collection, marketing, technology services (our contracts dictate that these goods suppliers or service providers only use your information in connection with the goods they supply or services they perform for us and not for their own benefit);

We may share your personal information with third parties for the purposes of fulfilling our obligations to you.
8.2. Regulators
If you contact us regarding your experience with using any of our products, we may disclose your personal information as required by law or governmental audit.

8.3. Law enforcement
We may disclose personal information if required:
• by a subpoena or court order;
• to comply with any law;
• to protect the safety of any individual or the general public; and
• to prevent violation of our customer relationship terms.
We may disclose personal information to third parties if required for legal reasons.

8.4. No selling
We will not sell personal information. No personal information will be disclosed to anyone except as provided in this privacy policy.

8.5. Marketing purposes
We may disclose aggregate statistics (information about the customer population in general terms) about the personal information to advertisers, sponsors or business partners.

8.6. Employees
We may need to disclose personal information to our employees that require the personal information to do their jobs.

8.7. Change of ownership
If we undergo a change in ownership, or a merger with, acquisition by, or sale of assets to, another entity, we may assign our rights to the personal information we process to a successor, purchaser, or separate entity. We will disclose the transfer on the website. If you are concerned about your personal information migrating to a new owner, you may request us to delete your personal information.

9. Security of personal information
Our hosting company will host the information we collect in a secure server environment that uses a firewall and other advanced security measures to prevent interference or access from outside intruders. We authorize access to personal information only for those employees who require it to fulfil their job responsibilities.

10. Retention of personal information
We will only retain your information for as long as it is necessary to fulfil the purposes explicitly set out in this policy, unless:
• retention of the record is required or authorised by law; or
• you have consented to the retention of the record.
During the period of retention, we will continue to abide by our non-disclosure obligations and will not share or sell your personal information.
We will only retain your personal information for as long as is necessary.
11. Transfer of personal information outside South Africa
We may transmit or transfer personal information outside South Africa to a foreign country. Personal information may be stored on servers located outside South Africa in a foreign country whose laws protecting personal information may not be as stringent as the laws in South Africa. You consent to us processing your personal information in a foreign country whose laws regarding processing of personal information may be less stringent.
We may transfer your personal information outside South Africa to a foreign country.

12. Limitation
We are not responsible for, give no warranties, nor make any representations in respect of the privacy policies or practices of linked or any third party websites.

13. Enquiries
If you have any questions or concerns arising from this privacy policy or the way in which we handle personal information, please contact us at hello@bizarreality.co.za